

DC Office of Campaign Finance Website Survey

Dear Participant:

The DC Office of Campaign Finance wants to thank you for visiting its website www.ocf.dc.gov . We hope you found it user friendly, easy to navigate and very informative. We value your feedback and request that you respond to our short survey below. Through your responses, we can further improve our service to you.

1. What internet browser do you use?

- ☐ AOL
- ☐ Apple Safari
- ☐ Fox Mozilla
- ☐ Internet Explorer
- ☐ MSN
- ☐ Netscape

2. Define your position: What position do you hold that requires you to access our website or file reports with the Office of Campaign Finance?

- ☐ ANC
- ☐ Candidate
- ☐ Draft and Exploratory Committee
- ☐ Initiative, Referendum and Recall Committee
- ☐ Lobbyist
- ☐ Principal Campaign Committee
- ☐ Political Action Committee
- ☐ General Public
- ☐ Public Official
- ☐ Statehood Fund Program

3. Have you visited our website?

- ☐ Yes
- ☐ No

If yes, please indicate your usage, if any, of the following areas on our website:

- Financial Reports Images Search Usage: _____
- Contribution & Expenditure Search Usage: _____
- Downloadable Forms Usage: _____
- Online Training Usage: _____
- Calendar of Events Usage: _____

- Campaign Finance Guide Usage: _____
- Complaints and Final Decisions Usage: _____
- Employee Standards of Conduct Usage: _____
- Final Audit Analysis Usage: _____
- Informal Hearings on Delinquent Filers Usage: _____
- Interpretative Opinions Usage: _____
- Regulations Usage: _____
- Reports and Summaries Usage: _____
- Request an Interpretative Opinion Usage: _____
- Request an Investigation Usage: _____

4. Do you consider our homepage, ocf.dc.gov user friendly?

- ☐ Yes
☐ No

If no, please explain and what improvements would you like to see?

5. Do you file your forms online?

- ☐ Yes
☐ No

If no, please explain.

6. If yes, what is your frequency?

- ☐ Always
☐ Sometimes
☐ Once

7. Have you experienced any problems with the electronic filing?

- ☐ Yes
☐ No

If yes, please explain.

8. Did you know OCF provides training on the reporting requirements and the electronic filing system?

☐ Yes
☐ No

9. If yes, how did you find out about the OCF training?

☐ Reminder Letters
☐ OCF Website
☐ Notice in the DC Register
☐ Other: _____

10. Have you ever attended a training session conducted at OCF?

☐ Yes
☐ No

If yes, please answer questions 11-12.

11. Did the training assist you with the completion of the on-line forms?

☐ Yes
☐ No

If no, please explain: _____

12. Did the training help you to understand the filing requirements?

☐ Yes
☐ No

If no, please explain: _____

13. Have you ever accessed our online training tool via the website with the filing of the online forms?

- ☐ Yes
☐ No

14. Would you prefer us to e-mail communications to you, rather than mail delivery by the United States Postal Service?

- ☐ Yes
☐ No

If yes, please provide your email address: _____

15. Do you have any additional comments regarding the Office of Campaign Finance website?

16. Name: _____ (Optional)

Thank you! We appreciate your time in completing this survey.

Please mail your survey to:

Office of Campaign Finance
Government of the District of Columbia
Frank D. Reeves Municipal Center
2000 14th Street, NW
Suite 433
Washington, DC 20009